



Informational Hearing

December 15, 2015, 10:00 am
California State Capitol, Room 3191

The DMV: A Case Study in Modernization

- I. Opening Remarks from Chair Hertzberg

- II. Recent Modernization Reforms
 - Stephanie Dougherty, DMV, Branch Chief–Enterprise Planning and Performance
 - Blanca Castro, AARP, California, Advocacy Manager
 - John Thomson, PayIt, Founder & CEO

- III. Case Study: Traffic Amnesty Implementation and Processes
 - Patrick Barrett, DMV, Acting Deputy Director of Legislative
 - Cory Jasperson, Judicial Council, Director of Governmental Affairs
 - Mike Herald, Western Center on Law and Poverty, Legislative Advocate
 - Darby Kernan, California State Association of Counties, Legislative Representative

- IV. Public Comments